

IWUG Online Meeting Minutes

January 7, 2016

Topics discussed:

Announcements

Business Psychology Associates

Sharon Burke

Overview of 2016 Changes to SUD System:

- **Follow-Up Survey**
- Piloting with the adult health and welfare population. E-mails have been sent out identifying which clients currently in treatment will require an informed consent form.
- **Telebehavioral Health**
- Have allowed providers to put together their policy and plans for clients who will benefit from telebehavioral health, have received a few clients that will be reviewed.
- **Care Coordination Project**
- For high risk clients, care coordinators will be working with you and expanding the client coverage range. Has been used for IVDU high risk, but will be expanded.
- **Authorization Time Frames**
- Number of authorizations often exceeded units used. Adjusted the number of units to align with utilization, this allows the money to be put back in the system and authorized for other clients.
- **PWWC/Misdemeanor Funding**
- Budget has been expended, and controls will be put in place for 2016. PWWC age has been dropped, and misdemeanor funding will be halted.

DHW

Dan Greenleaf

Follow-up Survey:

There is a dropdown option on the follow up survey which asks for the source of information for the follow-up; that drop down will be removed before the end of the pilot, due to the only appropriate source being the client themselves.

Clarifications on informed consent form itself; down at the bottom of the form it provides instructions on if the client refuses to participate. Instructions are to have the client write the word 'decline' with the date and initials on the signature line.

If a client refuses to write 'decline' with the date and initials on the signature line of the form, then the provider should write on the form that the client refused to write decline, initial, and date the form. The provider should sign and date the form next to the note, and include the form in the client's paper file.

The provider agency will still receive the authorization thirty days after, decline the authorization and make a note to notify BPA Health that the client has declined.

A full walkthrough of the follow-up survey and protocol can be viewed on wits.idaho.gov under 'training videos' and under the WITS User Guides.

Department of Corrections:

Lorenzo Washington

No updates at this time.

Idaho Supreme Court:

Lynn Proctor

No updates at this time.

Idaho Department of Juvenile Corrections:

Liza Clinger

IDJC does not utilize the Authorization Change Request option in WITS. If a provider needs an authorization extension and/or units they need to contact the referring probation officers.

WITS Help Desk:

Denise Williams

Follow-up Trainings will be offered this month on January 12th. This will cover the new follow-up process and functionality in WITS. Times and registration can be found on wits.idaho.gov.

New Staff Module Trainings will cover the new layout and functionality of the new staff module. This training is required for Agency WITS Administrators. Trainings will be provided January 13th, and January 27th. Times and registration can be found on wits.idaho.gov.